

DEPARTMENT OF THE NAVY

NAVAL SERVICE TRAINING COMMAND 2601A PAUL JONES STREET GREAT LAKES, ILLINOIS 60088-2845

> Canc frp: Dec 23 NSTCNOTE 5200 IG 15 Dec 22

NSTC NOTICE 5200

From: Commander, Naval Service Training Command

Subj: NAVAL SERVICE TRAINING COMMAND MANAGERS' INTERNAL CONTROL

PROGRAM

Ref: (a) SECNAVINST 5200.35G

(b) Federal Manager's Financial Integrity Act of 1982

(c) NETCINST 5200.1A (d) NETCNOTE 5200

Encl: (1) Appointment Letter Template for Primary/Alternate Coordinator

(2) 2023 NSTC Domain MICP Inventory of Assessable Units

(3) Functional Categories

(4) MICP Flowchart

(5) Operational Risk Management Assessment

(6) Internal Control System Test

(7) Sample MIC Certification Statement

(8) Material Weakness or Status of Corrective Actions

(9) Criteria for Command Material Weakness and Status of Corrective Actions

- 1. <u>Purpose</u>. Naval Service Training Command (NSTC) Managers' Internal Control Program (MICP) notice promulgates instructions and responsibilities for all NSTC domain activities and reflects the requirements of references (a) through (d). This notice establishes reporting requirements and due dates for the period 1 October 2022 to 30 September 2023.
- 2. <u>Background</u>. The Secretary of the Navy (SECNAV) requires compliance with the Federal Managers' Financial Integrity Act (FMFIA) (Public Law 97-255). Reference (a), established mandatory MICP training for Primary and Alternate MIC Coordinators and all functional area managers or higher level.

3. Discussion.

a. The Department of the Navy (DON) MICP over Operations is the Navy's method for demonstrating and documenting compliance with reference (b). The federally mandated program ensures operational, fiscal, program and administrative internal controls (ICs) provide a level of assurance towards operational and fiscal effectiveness and efficiency and minimize loss of life. Implementation of a MICP increases an organization's understanding of internal controls, which result in better decision-making related to activities, objectives, operations and

resources. SECNAV expects all managers to be actively involved in the MICP. During all audits and inspections, external agencies (Government Accountability Office, Department of Defense Inspector General, Naval Inspector General and Naval Audit Service) review command adherence with this program. The MICP continues to transition to the Integrated Risk Management (IRM) Program.

- b. The MICP stresses using a variety of existing methods to gauge the effectiveness, efficiency and economy of work processes (WPs). A WP is defined as the manner in which resources are employed in generating a product, performing a responsibility or rendering a service in support of the Navy's mission. It consists of starting and ending points that are connected by a series of decision points, includes metrics/ICs and various work-related steps.
- c. Key metrics quantify critical stages. Metrics measured earlier in the WP allows more accurate process performance. Metrics can be used to baseline, monitor, manage, improve and reward performance. Metrics improve results and specifically identify problems.
- d. MICP documentation shall be retained in-house for three years for turnover and inspection purposes. These efforts establish a perpetual state of readiness for any type of inspection. It also provides the basis for performing process self-assessments.
- 4. <u>Action</u>. To demonstrate compliance with reference (a), commands shall complete the following:
 - a. Commanding Officers (CO) and Officers-in-Charge (OIC) shall:
- (1) Appoint, in writing, a command Primary and Alternate MIC Coordinator for the administration and coordination of the MICP and its reporting requirements. Commands will use enclosure (1) as a template.
- (2) Within 30 calendar days of appointment, ensure the MIC Coordinators complete the online DON MICP Training Course (OASN-MCPT-1.3) or DON MICP 102: Internal Control Over Operations Lifecycle (OASN-MICP102-1.0), take a refresher course every three years thereafter, and maintain electronic copies of the appointment letters and completed training for inspection purposes.
- b. NSTC Domain COs, OICs, Executive Officers (XOs), Assistant OICs (AOICs), Directors, Program Managers and Process Owners shall:
- (1) Complete the online DON MICP Training for Managers Course (OASN-MCPTM-1.3) or DON MICP 101: MICP Overview (OASN-MICP101-2.0) which is only required once.
- (2) Provide an electronic copy of the completed training to the Primary/Alternate MIC Coordinator for inspection purposes.

c. Evaluate the Inventory of Assessable Units (IAU).

- (1) The IAU shall reflect WPs that are actually performed within the command. Compare your IAU shown in enclosure (2) to the functional categories shown in enclosure (3). Ensure your IAU reflects mission critical, as well as financial compliance, administrative support and universal WPs. Each Naval Reserve Officers' Training Corps (NROTC) Unit and Maritime Academy will use page 9 of enclosure (2) as a template to annotate applicable information.
- (2) When evaluating the pertinent WPs with the applicable governing directives, determine if the WP is susceptible to potential IC breakdowns in protecting Information Assurance (IA) and Personally Identifiable Information (PII). Due to high visibility, pay close attention to: audit readiness of operational processes requiring financial accountability, Contract Management, Government Commercial Purchase Card (GCPC) Program, Government Travel Charge Card (GTCC) Program, Defense Travel System (DTS), Civilian Time and Attendance (T&A), General Equipment Accountability/Management, Urinalysis Program, Cyber Security, Privacy Act Program, Command Managed Equal Opportunity (CMEO) Program, Sexual Assault Prevention and Response (SAPR) Program, Emergency Action Planning (EAP), Anti-Terrorism Force Protection (ATFP), Operations/Physical and Personnel Security, Suicide Prevention Program, Voting Assistance Program, Strategic Planning and safety issues associated with a WP.
- (3) Managers review and adjust previously developed flowcharts or create flowcharts for all WPs in the command's MICP inventory. A one-page linear flowchart is required to depict a process. Each flowchart will include the following:
 - (a) Command name and title outlining the WP.
 - (b) Purpose to include the primary governing directive.
 - (c) Office code to include contact office telephone number and email address.
 - (d) Current date annotating reviewed or revised.
 - (e) Two or three key metrics for each WP.
 - (f) Description of acronyms used.
- (4) Enclosure (4) provides a sample method for developing a flowchart. Electronically submit new or revised flowcharts to judith.l.goldsmith.civ@us.navy.mil not later than (NLT) 3 March 2023. NROTC Units and Maritime Academies shall not forward flowcharts, but shall retain the flowcharts in-house for turnover and inspection purposes.
- d. Operational Risk Management (ORM) Assessment, NSTC Domain MICP Strategic Goals, Key Metrics and Internal Control System Test (ICST).
- (1) Ensure an ORM Assessment has been performed for each assessable unit WP. Safety, as well as administrative hazards, risks and/or vulnerabilities for each WP are to be identified and assigned a Risk Assessment Code (RAC). Use enclosure (5), to document the assessment

and electronically submit the ORM Assessments to judith.l.goldsmith.civ@us.navy.mil NLT 10 March 2023. NROTC Units and Maritime Academies shall not forward ORM Assessments, but shall retain the ORM Assessments in-house for turnover and inspection purposes.

(2) Ensure an ICST is used to examine each WP for efficiency, effectiveness, and economy. Each WP shall be linked to one NSTC Domain MICP Strategic Goal documented on enclosure (6). Identify the two or three key metrics used on the flowchart to measure performance in block five. ICs shall be tested by performing a physical inspection or walk-through, interviewing cognizant personnel and/or evaluating data. Electronically submit ICSTs to judith.l.goldsmith.civ@us.navy.mil NLT 10 March 2023. NROTC Units and Maritime Academies shall not forward the ICSTs, but shall retain the ICSTs in-house for turnover and inspection purposes.

e. Annual MICP Certification Statement (Statement of Annual Assurance (SOA).

- (1) To demonstrate the existence of a clear audit trail of accountability, each NSTC program manager and subordinate commands shall electronically submit a signed annual certification statement to Commander, NSTC (CNSTC) via the NSTC Inspector General (IG), NLT 17 March 2023. Enclosure (7) is a Sample MICP Certification Statement. NSTC IG will then forward a consolidated statement for CNSTC's signature to Commander, Naval Education and Training Command (CNETC) via NETC IG for compilation. CNSTC's statement will be forwarded electronically NLT 3 April 2023.
- (2) When necessary, use enclosure (8) to document a command Material Weakness (MW) or Status of Corrective Actions on a weakness not previously reported as closed.
- (3) Enclosure (9) is the criteria to be used for selecting command MWs and Status of Corrective Actions for inclusion in the MICP SOA.
- f. NSTC IG will conduct annual spot checks of selected NROTC Units and Maritime Academies MICP documentation. The below selected commands will be notified of the dates to electronically submit the documentation to judith.l.goldsmith.civ@us.navy.mil.
 - (1) NROTCU University of Hawaii.
 - (2) NROTCU Norwich University.
 - (3) NROTCU Maine Maritime Academy.
- 5. Forms. For NSTC/RTC/OTC personnel, electronic MICP forms are available via the NSTC shared drive under S:\GRLK\NSTC\MICP 2023\FORMS and/or the SharePoint site. For NROTC Units and Maritime Academies, electronic MICP forms are available via the NSTC website under Other Links/NSTC IG/MICP.

6. <u>Point of Contact</u>. If you have questions, please contact Ms. Judith Goldsmith, NSTC IG. She can be reached at COMM: (847) 688-2258, DSN: 792.

JENNIFER S. COUTURE

Releasability and distribution:

This instruction is cleared for public release and is available electronically only via the Naval Service Training Command issuance website,

http://www.netc.navy.mil/nstc/NSTC Directives/instructions.html



DEPARTMENT OF THE NAVY

COMMAND NAME STREET ADDRESS CITY, STATE, AND ZIP CODE

5200 Ser /

From: Commanding Officer, Command Name

To: Appointee Name

Subj: APPOINTMENT AS MANAGERS' INTERNAL CONTROL PRIMARY/ALTERNATE

COORDINATOR

Ref: (a) SECNAVINST 5200.35G

1. In accordance with reference (a), each DON Major Assessable Unit (MAU) and their immediate subordinates shall appoint an organizational Managers' Internal Control (MIC) Coordinator and Alternate responsible for the administration and coordination of the MIC Program to align with the reporting requirements of the Federal Managers' Financial Integrity Act (FMFIA).

- 2. Effective immediately, you are appointed as the MIC Coordinator for Command Name. This responsibility includes oversight of MIC Program efforts throughout Command Name. You will be guided in the performance of your duties by the provisions of reference (a).
- 3. As Command Name MIC Primary/Alternate Coordinator, you are to facilitate the implementation of a comprehensive system of internal controls to establish and maintain compliance with noted policy and Command Name guidance. Your responsibilities will include:
- a. Provide compliance oversight and guidance that adheres to applicable laws, regulations, and administrative policies.
- b. Develop and sustain a comprehensive internal control environment that supports effective and efficient auditable business processes and procedures.
- c. Ensure all MIC Program reporting and supporting documentation requirements are met in accordance with reference (a).
- d. Prepare Command Name annual MIC Program Certification Statement for the FMFIA processes in accordance with references (a).
- e. Maintain an effective tracking and monitoring system to ensure acceptable performance and prompt correction of identified control deficiencies.
- f. Obtain MIC training within 30 calendar days of this appointment and a refresher course every three years thereafter.

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	COORDINATOR		

- g. Notify the organization of MIC training opportunities and ensure points of contact satisfy and maintain all training requirements.
- 4. This appointment is valid until rescinded.

CO's Name
Title

<u>ACKNOWLEDGEMENT</u>

By my signature, I acknowledge my appointment as Command Name MIC Primary/Alternate Coordinator. I have read and understand my responsibilities, accountability, and duties as described in paragraph 3, (a) through (g). I further understand and acknowledge that this appointment will remain in effect until revoked in writing by you or your successor or until I am transferred, separated for any reason, or retired from federal service.

APPOINTEE NAME

		Naval	Service Training (Command (NSTC)				
Code	Office Name	Process	Process Owner	POC & Office Telephone Numbers ONLY	2023 Flow Chart	2023 ICST/ ORM	2023 Cert Stmt	Comments
	Special Assistants							
UPC		Urinalysis Program	ITCS Kalasy Lor	ITCS Lor, DSN 792-3422, X164				
VAO		Voting Assistance Program (VAP)	Ms. Margarita Brown	Ms. Brown, DSN 792-4510, X457				
СМЕО		Command Managed Equal Opportunity (CMEO) Program	OS1 Jason W. Coleman	OS1 Coleman, DSN 792-4725				
JAG		Command Investigations (JAGMAN)	LCDR Andrea Bertucci, JAGC	LCDR Bertucci, DSN 792-7600, X463				
		Military Justice	LCDR Andrea Bertucci,	LCDR Bertucci				
CFL		Physical Readiness Program	LCDR Mark Riebel	LCDR Riebel, DSN 792-7600, X178				
SAPR		Sexual Assault Prevention and Response (SAPR) Program (5)	LT Daniel Gilmore	LT Gilmore, DSN 792-2501, X281				
DAPA		Drug and Alcohol Program	IT1 Carrie Mitchum	IT1 Mitchum, DSN 792-5895, X420				
SPC		Suicide Prevention Program	LT Kuran Bricker	LT Bricker, DSN 792-6700, X223				
STU MNGT		Student Management	LT Kuran Bricker	LT Bricker				
EAP		Emergency Action Planning (EAP) (2)	LT Marci Steinfels	LT Steinfels, DSN 792-2501, X160				
ATP		Anti-Terrorism Force Planning (ATFP)	LT Marci Steinfels	LT Steinfels				
OPSEC		Operational Security (OPSEC)	Mr. Daniel Rose	Mr. Rose, DSN 792-4510, X247				
STR-PLAN		Strategic Planning	Mr. John Drake	Mr. Drake, DSN 792-4483, X212				
		RTC Graduation Planning						
N003	Protocol	(Visitors)	Mr. Sean Ozolins	Mr. Ozolins, DSN 792-7853				
		VIP Tours	Mr. Sean Ozolins	Mr. Ozolins				
		Ceremonial Protocol Guidance	Mr. Sean Ozolins	Mr. Ozolins				
		Social Event Planning	Mr. Sean Ozolins	Mr. Ozolins				

Code	Office Name	Process	Process Owner	POC & Office Telephone Numbers ONLY	2023 Flow Chart	2023 ICST/ ORM	2023 Cert Stmt	Comments
N004	Security	Personnel Security	Mr. Daniel Rose	Mr. Rose, DSN 792-4510, X247				
	CNSTC							
N005	Secretariat	Correspondence	LT Tom Still	LT Still, DSN 792-2500, X107				
		Congressional	LT Tom Still	LT Still				
		Directives	LT Tom Still	LT Still				
		Awards	LT Tom Still	LT Still				
		Mail Distribution	LT Tom Still	LT Still				
		Ci ii B		M. Y. A. William				
N11	Mannaman	Civilian Recruitment Personnel Actions	Ma Camia Lana	Ms., LuAnn Whittington, DSN 792-2682, X199				
N1	Manpower		Ms. Carrie Long	,				
		Civilian Monetary Awards (2)	Ms. Carrie Long	Ms. Whittington				
		Telework	Ms. Carrie Long	Ms. Whittington				
		Government Commercial		Mr. Sidney Coleman,				
N4	Logistics	Purchase Card (GCPC) Program	Mr. Jerry Long	DSN 792-4141, X357				
111	Logistics	Turenuse cura (cer e) Trogram	mireony zong	Mr. Will Barton, DSN 792-4141,				
		Supply Management	Mr. Jerry Long	X176				
		General Equipment	Mr. Jerry Long	Mr. John Bass, DSN 792-4141				
		Support Agreement Program	, U					
		(SAP)	Mr. Jerry Long	Mr. Coleman				
		Ammunition Requisitions	Mr. Jerry Long	Mr. Barton				
	Information	IA Cyber Security Work Force		Mr. Rick Waupoose,				
N6	Technology	Training	Mr. Paul Van Zuyle	DSN 792-3456, X301				
		IA Violation/Gov Directed Action						
		(GDA)	Mr. Paul Van Zuyle	Mr. Waupoose				
		IA Vulnerability Management	Mr. Paul Van Zuyle	Mr. Waupoose				
		IA Manage Legacy Access	Mr. Paul Van Zuyle	Mr. Waupoose				
		Fleet Requirement		LCDR Carter, DSN 792-7600,				
N7	Training	Implementation	LCDR Leah Carter	X123				
		Curriculum Management (2)	LCDR Leah Carter	LCDR Carter				

Code	Office Name	Process	Process Owner	POC & Office Telephone Numbers ONLY	2023 Flow Chart	2023 ICST/ ORM	2023 Cert Stmt	Comments
N8	Comptroller	Accounting - Labor Processing	Mr. Tim Schultheis	Ms. Kimberly McCollum, DSN 792-6808, X414	Chart	Oldvi	Stifft	Comments
		Accounting – Transactions	Mr. Tim Schultheis	Ms. McCollum				
		Civilian Time and Attendance (T&A) Program	Mr. Tim Schultheis	Ms. McCollum				
		Budget Formulation (2)	Ms. Pam Madden	Ms. Pam Madden, DSN 792-6808, X416				
		Admin. Control of Travel	Mr. Tim Schultheis	Ms. Marissa Cole, DSN 792-6808, X445				
		Government Travel Charge Card						
		(GTCC) Program (4)	Mr. Tim Schultheis	Ms. Cole				
		Admin. Control of Premium Travel	Mr. Tim Schultheis	Ms. Cole				
IG	Inspector General	Hotline Program (HLP)	Ms. Judith Goldsmith	Mr. Kevin DuBose, DSN 792-2286				
		Managers' Internal Control Program (MICP)	Ms. Judith Goldsmith	Mr. DuBose				
		Command Evaluation (CE)	Wis. Judith Goldshilth	MI. Dubose				
		Program	Ms. Judith Goldsmith	Mr. DuBose				
		Command Inspection Program (CIP)	Ms. Judith Goldsmith	Mr. DuBose				
OGC	Office of General Counsel	Ethics-OGE 450 Review	Mr. John Matuszak	Mr. Kevin King, DSN 792-5614				
		FOIA/Request for Privacy Act Information	Mr. John Matuszak	Mr. King				
		Privacy Act	Mr. John Matuszak	Mr. King				

Code	Office Name	Process	Process Owner	POC & Office Telephone Numbers ONLY	2023 Flow Chart	2023 ICST/ ORM	2023 Cert Stmt	Comments
PAO	Public Affairs Office	Media Relations	LT Mack Jamieson	Mr. Michael Miller, DSN 792-2201, X262				
		Community Relations	LT Mack Jamieson	Mr. Miller				
		Internal Information	LT Mack Jamieson	Mr. Miller				
		Press Releases	LT Mack Jamieson	Mr. Miller				
		Maintain Website	LT Mack Jamieson	Mr. Miller				
CD	Citizenship Development	Curriculum Management	Mr. Tim Daseler	Ms. Paula Sawdy-Bowes, DSN 792-5454, X161				
		Integrated Logistics Support	Mr. Tim Daseler	Ms. Sawdy-Bowes				
		Personnel Management	Mr. Tim Daseler	Ms. Sawdy-Bowes				
N9	NROTC Operations	Program Management	Mr. Mark Gough	Mr. Mark Gough, DSN 792-2501, X103				
		Nuclear Accessions (includes STA-21)	CAPT Mike Delaney	CAPT Delaney, DSN 792-2501, X121				
		Summer Cruise – Nuclear Option	CAPT Mike Delaney	CAPT Delaney				
		Selection & Placement Program Accessions and Candidate Guidance (2)	Mr. David Burmeister	Mr. Burmeister, DSN 792-2501, X119				
		Selection & Placement – STA 21 Program Accession	Mr. David Burmeister	Mr. Burmeister				
		Student Operations (Disenrollments & Unit Correspondence) (2)	LT Daniel Gilmore	LT Gilmore, DNS 792-2501, X281				
		Operational Data Support Request	LT Daniel Gilmore	LT Gilmore				
		NROTC Summer Training	LT Nancy Martinez	LT Martinez, DSN 792-5454, X139				
								Total: 68 Work Processes (WPs)

ENCLOSURE (2)

		Officer Tr	raining Comi	nand (OTC)				
ode	Office Name	Process	Process Owner	POC & Office Telephone Numbers ONLY	2023 Flow Chart	2023 ICST/ ORM	2023 Cert Stmt	Comments
OTC		Procurement						
		GCPC Program	LT Rachel Allred	LT Allread, DSN 841-1913				
		GTCC Program	Ms. Catherine Ramos	Ms. Ramos, DSN 841-6630				
		Property Management						
		General Equipment (3)	Mr. Dan Podesta	Mr. Podesta, DSN 841-1197				
		Information Management						
		Network Security (2)	Mr. Michael Pascoe	Mr. Pascoe, DSN 841-7930				
		Information Assurance (2)	Mr. Michael Pascoe	Mr. Pascoe				
		Personnel and/or Organization Management						
		ATFP	FCC Daniel Thomas	FCC Thomas, DSN 841-2059				
		CMEO Program	FCC Daniel Thomas	FCC Thomas				
		Curriculum Development / Management / Control / Feedback (2)	Ms. Heather Yeles	Ms. Yeles, DSN 841-6996				
		Drug and Alcohol Program	QMC Miguel Galarza and LT Micaela Barter	QMC Galarza, DSN 841-2055, LT Barter, DSN 841-3377				
		Emergency Management	Mr. Dan Podesta	Mr. Podesta				
		Navy / General Military Training (GMT)	PR2 Andrea Domek	PR2 Domek, DSN 841-2330				
		Instructor Certification / Evaluation	Ms. Gloria Shafaee- Moghadam	Ms.Shafaee-Moghadam, DSN 841-1951				
		Master Training Specialist (MTS) Program	HTCS John Parker	HTCS Parker, DSN 841-7940/7401				

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ENCLOSURE (2)

Code	Office Name	Process	Process Owner	POC & Office Telephone Numbers ONLY	2023 Flow Chart	2023 ICST/ ORM	2023 Cert Stmt	Comments
				LT Howard,				
		Military Awards	LT Markus Howard	DSN 841-3515				
			W W G	Ms. Grota,				
	1	Quota Control / Management	Ms. Mary Grota	DSN 841-2170 LT Suter,				
		Personnel Security	LT Brandon Suter	DSN 841-2169				
		1 croomer security	LT Katherine	LT Pardew,				
		SAPR Program	Pardew	DSN 841-1949				
		SAI K i logiam	T arde w	DSI\ 041-1747				
			LT Hannah Jane	LT Larkin,				
		Student Management (SCD)	Larkin	DSN 841-6891				
			LT Matthew	LT Sindelar,				
		OPSEC Program	Sindelar	DSN 841-2168				
		Comptroller/Resource Management						
				Ms. Clarke,				
		Budget Formulation	Ms. Jennifer Clarke	DSN 841-2919				
		Civilian T&A Program	Ms. Kate Laing	Ms. Laing, DSN 841-4316				
		Civinali Terri rogram	Wis. Rate Danig	DSIVOIT ISTO				
		Support Services						
		Support Ser Trees	CMDCM Thomas	CMDCM Alex,				
		CE Program	Alex	DSN 841-3902				
		Mail Processing	Mr. Dan Podesta	Mr. Podesta				
		0	CWO4 Herman	CWO4 Fuentez,				
		MICP	Fuentez	DSN 841-1716				
			CWO3 Raechel	CWO3 Pope,				
		Military Justice	Pope	DSN 841-3812				
		Urinalysis Program	BMC Emeka Igwe	BMC Igwe, DSN 841-2451				
		Suicide Prevention Program	LT Austin Hedderly	LT Hedderly, DSN 841-1549				
			21 1 de la fiera d					Total: 27 WDs
								Total: 27 WPs

		Recruit T	raining Comi	nand (RTC)				
Code	Office Name	Process	Process Owner	POC & Office Telephone Numbers ONLY	2023 Flow Chart	2023 ICST ORM	2023 Cert Stmt	Comments
RTC	Admin	Awards (ADMIN)	Mr. Reggie McClure	Mr. McClure, DSN 792-4949, X108				
	Admin	Military Leave Accounting (ADMIN)	Ms. Nidya Hicks	Ms. Hicks, DSN 792-4949, X114				
	Admin	Civilian T&A Program	Ms. Heather Hutchins	Ms. Hutchins, DSN 792-4949, X213				
	Admin	Privacy Act / FOIA Program	Mr. Johnathan Dingler	Mr. Dingler, DSN 792-4949, X106				
	MTD	Curriculum Development (CISD/CIED) (2)	Ms. Jess Douglas	Ms. Douglas, DSN 792-2872, X729				
	MTD	Test Change Implementation (CISD/CIED)	LT Benjamin Pedersen	LT Pedersen, DSN 792-2872, X729				
	MTD	Of the Year Programs (MTD/CISD)	NCCS Vlad Arias Martinez	NCCS Arias Martinez, DSN 792-7444, X450				
	Security	EAP	GMC Michael Rogers	GMC Rogers, DSN 792-3235				
	Security	ATFP	GMC Michael Rogers	GMC Rogers				
	Admin	Personnel Security	LT Kyle Beverly	LT Beverly, DSN 792-7301				
	Security	Physical Security Checks-Bldg (Security)	GMC Michael Rogers	GMC Rogers				
	MTD	Ordnance & Weapons Management (Live Fire)	LT Jason Yan	LT Yan, DSN 792-7301				
	MTD	Arms Control & Security (Live Fire) Data Collection of Injury/Illness Report	LT Jason Yan	LT Yan Mr. Hernandez,				
	Executive	(Safety) 3	Mr. Vic Hernandez Mr. Johnathan	DSN 792-4949, X219				
	Executive	VAP	Dingler	Mr. Dingler				
	Executive	Admin Entitlements – SDAP	Ms. Heather Hutchins	Ms. Hutchins LT Markey,				
	MTD	Recruit Accountability	LT Seamus Markey	DSN 792-2872				
	SCD	Recruit ADMIN Separation (Legal)	ATC Desirae Linton	ATC Linton DSN 792-7444, X456				

ENCLOSURE (2)

de	Office Name	Process	Process Owner	POC & Office Telephone Numbers ONLY	2023 Flow Chart	2023 ICST/ ORM	2023 Cert Stmt	Comments
	Supply	Warehouse Ops (Supply Management)	Mr. Lamar Knudtson	Mr. Knudtson, DSN 792-4980, X248				
	Supply	DTS/TAD/TDY Travel Management) (2)	Mr. Lamar Knudtson	Mr. Knudtson				

	Supply	GCPC Program (2)	Mr. Lamar Knudtson Mr. Lamar Knudtson	Mr. Knudtson				
	Supply	General Equipment	Mr. Lamar Knudtson	Mr. Knudtson				
	Supply	GTCC Program	Mr. Lamar Knudtson	Mr. Knudtson				
	Supply	Budget Formulation	Mr. Lamar Knudtson	Mr. Knudtson				
	Executive	Service Request/Trouble Call Process (ADP)	Mr. William Peters	Mr. Peters, DSN 792-2997, X279				
	SCD	Student Management (3)	AMCS Nicholas Degeorge	AMCS Degeorge, DSN 792-3337, X1				
	Executive	MTS Program	TMC Niels Gimenez	TMC Gimenez, DSN 792-4949, X254				
	Supply	Telephone Billing & Collection	Mr. Lamar Knudtson	Mr. Knudtson				
	Supply	Telephone Service & Usage	Mr. Lamar Knudtson	Mr. Knudtson				
	Executive	Urinalysis Testing	GSMC Manuela Cortes	GSMC Cortes, DSN 792-3337, X7				
	Executive	GMT Mandatory Training Requirements	LT Adam Stowe	LT Stowe, DSN 792-2997, X103				
	Executive	Suicide Prevention Program	LT Jason Yan	LT Yan, DSN 792-7301				
	Executive	CE Program	LT Adam Stowe	LT Stowe				
	MTD	Foreign Language Screening / Testing	CTICS Jacob Spradin	CTICS Spradin, DSN 792-3193, X754				
	Executive	CMEO / EO Program	AZCS Sara Woodworth	AZCS Woodworth, (847) 561-3514				
	Executive	SAPR Program	MMC Derrick Henry	MMC Henry, (847) 561-6517				
	Executive	Drug and Alcohol Program	Mr. Edgar Tuliao	Mr Tuliao, DSN 792-4949 x207				
	Executive	MICP	LT Daniel Alcorn	LT Alcorn, DSN 792-3962, X2				
	MTD	Instructor Certification and Monitoring	Ms. Jess Douglas	Ms. Douglas, DSN 792-2872, X729				
								Total: 39 WPs

~ .		l Reserve Officers Traini		POC & Office Telephone	2023 Flow	2023 ICST/	2023 Cert	
Code	Office Name	Process	Process Owner	Numbers ONLY	Chart	ORM	Stmt	Comments
		Performance Review Boards (PRBs)						
		CE Program						Maritime Academies waive
		MICP						
		SAPR Program						
		Physical Readiness Program						
		Drug & Alcohol Program						
		Urinalysis Program						
		CMEO Program						
		Privacy Act Program						
		GCPC Program and Educational Service Agreement (ESA) Reporting						
		GTTC Program						
		Defense Travel System (DTS)						
		Civilian T&A Program						
								Total: 13 WPs

Functional Categories

Functional Category 03: Procurement

- Government Commercial Purchase Card (GCPC) Program
- Government Travel Charge Card (GTCC) Program

Functional Category 04: Contract Administration

- Contract Management

Functional Category 05: Force Readiness

- Anti-Terrorism Force Planning (ATFP)
- Emergency Action Planning (EAP)
- Strategic Planning

Functional Category 07: Supply Operations

- Minor Property Management/Defense Property Accountability System (DPAS)
- Supply Management (including material requisitioning, issue, and receipt)
- Telecommunications

Functional Category 09: Communications, Security, and/or Intelligence

- Personnel Security Program
- Mishap Investigation and Reporting
- Ordnance and Weapons Management
- Physical Security

Functional Category 10: Information Technology

- Cyber Security (Network Security/Information Assurance)
- Information Technology (IT) Management
- Web-Site Management

Functional Category 11: Personnel and/or Organizational Management

- Awards
- Civilian Performance Appraisal Process
- Civilian Position Management
- Command Managed Equal Opportunity (CMEO)/Sexual Harassment Program
- Curriculum Development
- Curriculum Management

- Drug/Alcohol Program
- Equal Employment Opportunity (EEO)/Sexual Harassment Program
- Formal Course Review
- General Military Training (GMT)
- Instructor Certification/Qualifications
- Instructor Evaluation
- Instructor of the Year Program
- Master Training Specialist Program
- Missions, Functions and Tasks
- Operational Security (OPSEC)
- Personnel Security (Security Clearance)
- Performance Review Boards
- Quota Control/Management
- Sexual Assault Prevention and Response (SAPR) Program
- Student Management
- Training Feedback
- Training Project Plan
- Telework Management

Functional Category 12: Comptroller/Resource Management

- Accounting (including Contingent Liabilities and Adjustments to Obligations)
- Budget Formulation
- Civilian Time and Attendance
- Official Representation Funds
- Defense Travel System (DTS)

Functional Category 13: Support Services

- Subfunction A: Administrative Support

- Freedom of Information Act (FOIA)
- Managers' Internal Control Program (MICP)
- Privacy Act Program
- Public Affairs Office (PAO)
- Records Management
- Voting Assistance Program

- Subfunction B: IG/Audit

- Audit Follow-up/Liaison
- Command Evaluation (CE) Program
- Command Inspection Program
- Hotline Investigation Program

- Subfunction C: Facilities and/or Base Maintenance

- Host/Tenant Relations

- Subfunction D: Legal

- Administrative Separations
- Article 138 and 1150 Complaint of Wrongs
- Command Inquiries/Investigations
- Courts Martial
- Joint Ethics
- Litigation (Civil case) Other Than Contract
- Nonjudicial Punishment (NJP)
- Urinalysis Program

- Subfunction F: Morale, Welfare and Recreation

Command Morale, Welfare and Recreation Program

- Subfunction G: Religion

Suicide Prevention Program

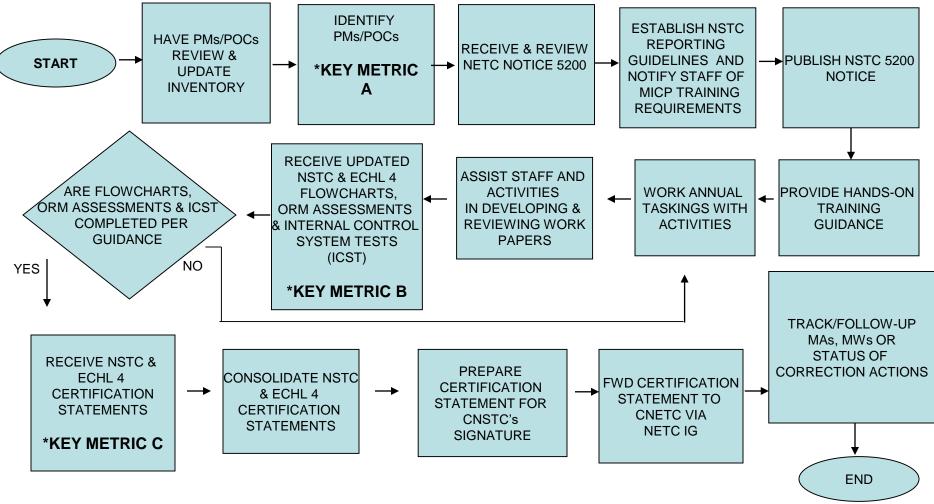
Managers' Internal Control Program (MICP)

Purpose: Process by which NSTC documents compliance with Manager's Financial Integrity Act (FMFIA) / SECNAVINST 5200.35G

and NETCINST 5200.1A

Process Owner Code: NSTC IG, Phone: (847) 688-2258 (DSN 792)

Revised: November 2022 *KEY METRIC



	OPERATIONAL RISK MANAGEMENT (ORM) ASSESSM (OPNAVINST 3500.39D FIVE-STEP PROCESS)	1EN	Γ			
Comma	and/Department:					
Work P	Process/Assessable Unit Title:					
Step 1.	Identify Hazards: (Hazard = Process Risks and/or Vulnerabilities)	Yes	N	0	N/A	<u>r</u>
a.	Has a flowchart been completed identifying major steps of the work process?	[]	[]	[]]
b.	Have applicable hazards of each step with possible causes for those hazards been documented? If yes, complete page 3. If no, comment on page 2.	[]	[]	[]]
c.	Are internal controls/safeguards in place for Personally Identifiable Information (PII)?	[]	[]	[]]
Step 2.	Assess Hazards. Each hazard identified in Step 1 will be assigned a "Hazard Severity Category," "Mishap Probability Rating," and a "Risk Assessment Code (RAC)." The below matrices are a guide for assessing hazards.					
a.	Has each hazard been assigned a Hazard Severity Category?	[]	[] [[]	
b.	Has each hazard been assigned a Mishap Probability Rating?	[]	[] [[]	
c.	Has each hazard been assigned a RAC?	[]	[] [[]	
<u>Ha</u>	zard Severity Category Matrix: Mishap Probability S	ub-Ca	tego	ry N	<u> Iatri</u>	<u>x</u> :
I II III IV	Death, grave damage, inefficiencies, or loss (\$ 1M plus) Severe injury, inefficiencies, or damage (\$200K to \$1M) Minor injuries, inefficiencies, or damage (\$20K to \$200K) Minimal or no threat to personnel and property loss (Any loss valued at \$20K or less) A Frequent to occur B Likely to occur in C Occasionally will D Seldom may occur E Unlikely to occur	occur	in tin	ne.		
<u>Sev</u> I II III IV	yerity Mishap Probability Rating A B C D E 1 = Catastrophic 1 1 2 2 3 3 4 3 = Moderate 2 3 3 4 4 4 3 = Negligible (Calculation Example: III + C = RAC 3 = Moderate Assessment) e: Administrative processes can be assessed a RAC 1 if potential exists for loss of assets, Most processes with limited internal controls will be RAC 3 and RAC 4 with co	PPI, o	or res	sourc	ces.	
Step 3.	Risk Decisions:					
a.	Have risks been prioritized and internal controls selected to reduce process risks?	[]	[]	[]	
b.	Do selected internal controls provide benefits that outweigh risks?	[]	[]	[]	
c.	If risk outweighs benefit, does the process warrant reporting to higher authority as a material weakness? Discuss issues on page 2.	[]	[] [[]	

	OPERATIONAL RISK MANAGEMENT (ORM) ASSESSM (OPNAVINST 3500.39D FIVE-STEP PROCESS)	Œ	NT	I			
Step 4.	Internal Control Implementation (more than one type internal control may apply):	<u>Y</u>	<u>es</u>	N	<u>lo</u>	N	<u>/A</u>
a.	Have "Engineering Controls" been implemented that reduce risks by design, material selection, or substitution when technically or economically feasible?	[]	[]	[]
b.	Have "administrative controls" been implemented that reduce risks through specific administrative actions, such as:						
	(1) Providing suitable warnings, markings, placards, signs, and notices?	[]	[]	[]
	(2) Establishing written policies, programs, instructions, and standard operating procedures?	[]	[]	[]
	(3) Training personnel to recognize hazards and take appropriate precautionary measures?	[]	[]	[]
	(4) Limiting the exposure to a hazard (either by reducing the number of personnel/ assets or the length of time they are exposed)?	[]	[]	[]
c.	Is there use of "personal protective equipment" (serves as a barrier between personnel and a hazard and should be used when other controls do not reduce the hazard to an acceptable level)?	[]	[]	[]
Step 5.	Supervision. Is there periodic supervisory oversight of internal controls for the work process?	[]	[]	[]
ORM A	Assessment conducted by: Date:						
ORM A	Assessment reviewed by: Date: (Department Head)						
ORM A	Assessment conducted by: Date:						
ORM A	Assessment reviewed by: Date: (Department Head)						
ORM A	Assessment conducted by: Date:						
ORM A	Assessment reviewed by: Date: (Department Head)						
	(Additional signature blocks are provided to permit signatures in subsequent ye	ars.	.)				
Issues/C	omments Actions (Include estimated completi			es.)			

OPERATIONAL RISK MANAGEMENT (ORM) ASSESSMENT WORK PROCESS HAZARDS

WORK PROCESS HAZARDS Command/Department:

Work Process/Assessable Unit Title:		
Document applicable risks and causes on the above work process. List hazards in order of severity. Refer to page 1 of ORM Assessment form for matrices to determine Hazard Severity Category, Mishap Probability Sub-Category, and Risk Assessment Code (RAC).		
1. Hazard:		
a. Cause:		
b. Hazard Severity Category:		
c. Mishap Probability Sub-Category:		
d. RAC:		
2. Hazard:		
a. Cause:		
a. Cause.		
b. Hazard Severity Category:		
c. Mishap Probability Sub-Category:		
d. RAC:		
3. Hazard:		
5. Hazard.		
a. Cause:		
b. Hazard Severity Category:		
c. Mishap Probability Sub-Category:		
d. RAC:		

INTERNAL CONTROL SYSTEM TEST

1. Command/Department:

2. Work Process/Assessable Unit Title:

3. Process is linked to what NSTC domain strategic goal

Lines of Effort/Goal 1: Build Basic Skills

Produce physically fit warfighters proficient at basic damage control, firefighting, watch standing, navigation, and seamanship.

Lines of Effort/Goal 2: Prepare for the Future

Understand current and emerging Fleet requirements to produce Sailors ready to deploy.

Lines of Effort/Goal 3: Instill Core Attributes

Build the foundation of our Sailors' professional identity by instilling integrity, accountability, initiative, and toughness.

Lines of Effort/Goal 4: Promote Citizenship

Instill values of citizenship, service to the nation, personal responsibility, and a Sense of accomplishment.

Guiding Principles/Goal 5: Ensure Effective Curricula

Ensure the effectiveness and relevance of accession training curricula. Continuously monitor internal activities/programs, eliminating, modifying, or shifting, as appropriate, to attain desired training outcomes.

Guiding Principles/Goal 6: Build a Standards Based Organization

Continuously employ standards for character and professional competencies. Students will demonstrate required standards before progressing to the next phase of training. Measure and strive to enhance Fleet readiness.

Guiding Principles/Goal 7: Improve Production Management

Utilize technology and process refinement to improve accessions training operations. Seek to improve data accuracy, increase data velocity, lessen duplication, and reduce administrative costs and waste.

Guiding Principles/Goal 8: Enhance Collaboration and Partnership

Engage internal and external partners to facilitate better knowledge transfer, integration of best practices, and improved use of resources.

Guiding Principles/Goal 9: Promote Stewardship

Actively manage, allocate, and monitor our resources to ensure that they are effectively and appropriately utilized to serve the Navy and our nation.

4. Does the process include Privacy Act Information?

Yes No

If yes, the Operational Risk Management (ORM) Assessment, shall include Personal Identifiable Information (PII) as a process risk (hazard).

5. Identify key metrics used to measure performance. Annotate the flowchart to show their location(s).

(Normally a work process will have two to three key metrics, internal controls, which show the level of progress towards achieving intended results.)

NETC 5200 (12-17) ENCLOSURE (6)

	INTERNAL CONTROL SYSTEM TEST		
6.	Test the key metrics. Are they reliable indicators?	Yes	No
	(If no, explain remedies in Item 9 below.)		
	7. Way(s) internal controls tested: (Perform and check one or more blocks.)		
	Performed a physical inspection or walk-through of the process.		
	Reviewed documents.		
	Interviewed cognizant managers.		
	Evaluated data.		
	8. Test Results	Yes	No
	a. Does the flowchart accurately reflect the process?		
	b. Is the process producing intended results?		
	c. Are protections against fraud, waste, abuse, and Mismanagement practices adequate?		
	d. Are laws and regulations followed?		
	e. Is the process effective, efficient, and economical?		
	f. Has an Operational Risk Management (ORM) Assessment been performed for each assessable unit process?		
	(1) If "YES", attach a completed ORM assessment. If "NO", explain why in Item 9 below.		
	(2) For the ORM Assessment, what is the overall Risk Assessment Code (RAC)? (check one)		
	1 = Critical 2 = Serious		
	3 = Moderate		
	4 = Minor 5 = Negligible		
	g. Are the internal controls acceptable for reducing risks?		
	2		

NETC 5200 (12-17) ENCLOSURE (6)

INTERNAL CONTROL SYSTEM TEST					
9. For any "NO" response above, indicate below if any action is planned and expected completion date.					
10. Does this process warrant reporting to higher authority as a material weakness? Yes No (If yes, briefly discuss why.)					
Attested to by:	Date:				
(Additional signature blocks are provided to permit signatures in subsequent years.)					

NETC 5200 (12-17) ENCLOSURE (6)

Sample Managers' Internal Control Certification Statement

5200 Code Date

From: Responsible Official

To: Commander, Naval Service Training Command Via: Inspector General, Naval Service Training Command

Subj: MANAGERS' INTERNAL CONTROL CERTIFICATION STATEMENT AS OF

30 SEPTEMBER 2023

Ref: (a) NETCINST 5200.1A

(b) NETCNOTE 5200 (c) NSTCNOTE 5200

Encl: (1) Material Weaknesses, if applicable

1. I have taken the necessary measures to ensure that the system of internal controls in effect during the period 1 October 2022 to 30 September 2023 has been evaluated per references (a) through (c).

2. (Select one of the following assurance statements:)

I am able to provide an unmodified certification statement that I have reasonable assurance management internal controls are in place and operating effectively. No material weaknesses or significant deficiencies are reported. The objectives of the Federal Managers' Financial Integrity Act were achieved. (or)

I am able to provide a modified certification statement that I have reasonable assurance management internal controls are in place and operating effectively, except for the material weaknesses/significant deficiencies discussed in enclosure (1). Overall, the objectives of the Federal Managers' Financial Integrity Act were achieved. (or)

I am providing a No Assurance certification statement that I do not have reasonable assurance management internal controls are in place and working effectively, as discussed in enclosure (1). However, remedial action is being taken to ensure compliance with the objectives of the Federal Managers' Financial Integrity Act.

3. Information to support the certification statement was derived from process analyses, audit	S,
inspections, investigations, and other management information such as knowledge gained from	n
daily operations of programs and functions.	

Signed by Responsible Official No By direction

MATERIAL WEAKNESS/SIGNIFICANT DEFICIENCY OR STATUS OF CORRECTIVE ACTIONS

COMPLETE ONLY APPLICABLE AREAS

COMPLETE ONLY APPLICABLE AREAS			
1. General Information			
a. Command/Activity: UIC:			
b. Department:			
c. Functional Category:			
d. Work Process/Assessable Unit:			
e. Point of Contact:			
2. Material Weakness/Significant Deficiency or Status of Corrective Actions			
a. Title of material weakness/significant deficiency:			
b. Description of material weakness/significant deficiency and impact on operations:			
c. Source employed to identify material weakness/significant deficiency (process analysis, audit finding, inspection, investigation or management studies): (1) Source:			
(2) Date Identified:			
d. Corrective Actions: (Check applicable box, detail actions and milestones below.) [] Completed			
(Date:)			
[] Pending (Est. Completion Date:)			
[] Not correctable at this level (Note who must correct and why.)			
e. Explain the methodology that will be (has been) employed to certify the effectiveness of the corrective actions:			
Estimated Date of Certification:			

THE CRITERIA USED FOR SELECTING COMMAND MATERIAL WEAKNESSES FOR INCLUSION IN THE MICP SOA

Material Weakness - Criteria. (Use Form 5200/4)

A material weakness exists when a condition results in a relatively high risk of loss, errors or irregularities in relation to the assets or resources being managed. Professional judgment, based on applied common sense, must be used when determining materiality. "Material to the DON" is the final determination of whether a material weakness is to be included in the Annual DON SOA Report.

The below factors shall be considered in determining the existence of a reportable material weakness:

- (1) Actual or potential loss of resources (e.g. property, inventory, personnel, etc.)
- (2) Actual or potential loss of sensitive resources (e.g. drugs, materials, munitions (weapons and ammunition), etc.)
 - (3) Current or probable Congressional or media interest (adverse publicity)
 - (4) Impaired fulfillment of mission
 - (5) Unreliable information causing unsound management decisions
 - (6) Violations of statutory requirements
 - (7) Systemic deficiencies regardless of the magnitude of resources involved
 - (8) Magnitude of funds, property, or other resources involved
 - (9) Diminished credibility or reputation of management
 - (10) Deprived the public of needed Government services