
FOR IMMEDIATE RELEASE

News Release #77-15

Sept. 4, 2015

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TSC San Diego Recognizes Top Civilians for FY 15

SAN DIEGO – Training Support Center (TSC) San Diego recognized their top civilians for fiscal year 2015 at a ceremony aboard Naval Base San Diego Sept. 1.

Capt. John D. Wilshusen, commanding officer of the training center, told the audience that the outstanding employees make a difference in mission success.

“I would like to thank these people for their teamwork, camaraderie, and dedication to TSC San Diego’s mission,” said Wilshusen. “They are the key to our success in meeting our highest command priority: providing trained and ready Sailors to the fleet.

Candy Azhocar was honored as the 2015 Senior Civilian of the Year for her superior performance in the Quota Management Division of the Training Support Directorate. Among her many accomplishments, she provided direct support by managing over 190,000 requests for individual Navy school quotas and 120,000 requests for training information regarding courses taught throughout the Pacific region.

German Lopez, a TSC San Diego employee since 2007, was recognized as the Junior Civilian of the Quarter for the fourth quarter FY15, and the 2015 Junior Civilian of the Year. According to his award he was cited for the superb student management services he provides on a daily basis. During

the fourth quarter, he provided customer service to over 1,000 students as the Command Personnel. Administrative Support System (PASS) coordinator, completed over 1,400 Transaction Online Processing System (TOPS) requests, and ensured the timely input and review of over 5,000 Corporate Enterprise Training Activity Resource Systems (CeTARS) entries.

Lopez, a native of Los Angeles and an 11-year Navy veteran, also served his final military tour at TSC San Diego. He noted that the support center is where he gained his experience and appreciation for student management functions and processes.

"My time in the military helped define what teamwork, hard work, ethics, and commitment to excellence really meant," said Lopez. "These are attributes which have contributed to my success here at TSC San Diego."

Francisco Guerra, a member of the TSC San Diego team since 2009, was recognized as the Senior Civilian of the Quarter for the fourth quarter for his contributions to fleet training readiness as TSC San Diego's Fleet Training Liaison. During the ceremony, the audience was told Guerra worked directly with command training officers to track operational schedules and prioritize 1,819 individual training seats throughout the Pacific region, directly contributing to the success of the carrier hull swaps recently completed in San Diego.

A retired Master Chief Aviation Boatswain's Mate with 31 years of service, Guerra said that honor, courage, and commitment are three words he treasured in the military, and those words continue to motivate him daily to get the job at hand completed.

"The working structure of the military helps me relate with my customers and provide the best customer service I can to them, (because) I have walked in their shoes," said Guerra, a native of El Paso, Texas. "I

understand the daily challenges they face; this is where my military experience has helped me to provide solutions that help them get their mission done.

Finally, Wilshusen recognized Joseph Yandall, the command's security manager, by awarding him a Quality Step Increase (QSI). Similar to the Meritorious Advancement Program aboard ships, QSI provides the commanding officer the means to recognize and reward civil service employees who display outstanding performance.

"Joe is an unsung hero for TSC," noted Wilshusen in presenting the award. "He works hard behind the scenes to ensure that staff and students alike have the necessary clearance and access to meet the mission. More importantly, he provides that service with a smile, always going the extra step to help people when they are working their way through a stressful process. His cheerful attitude and high standards of customer service provide an excellent example for all of us."

Training Support Center San Diego provides centralized student management and training support to 24 Naval Education and Training Command Learning Sites throughout the Pacific rim.

For information about TSC San Diego visit
<http://www.netc.navy.mil/centers/tscsd/Default.aspx>.

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